



DataStorm of Florida

Limited Extended Parts Warranty

Customer's Certificate

DataStorm of Florida Limited Extended Parts Warranty covers most MotoSat DataStorm F1 parts, out of warranty that have failed to function as the result of normal use. (For all out of warranty F1 systems)

TERMS:

- 12 month warranty term, costs \$149.00, per year for our DataStorm of Florida and MotoSat bandwidth customer.
- 12 month warranty term, costs \$249.00, per year for any other DataStorm User. Let us become your dealer and get a \$100.00 discount.

BENEFITS:

- DataStorm of Florida Tier 1 Tech Support, up to 16/7, EST, (extended hours by appointment).
- Your tech support will always be handled by Tony or Paul Arcuri, personally.
- Your parts are replaced at no charge. You only pay the shipping costs.
- Your service preformed at DSF location in Broward County, Florida is FREE.
- Additionally, we offer overnight stays with 50/30 Amp electric and water (subject to availability).
- Additional consecutive warranty renewals receive an annual 10% discount.
- If you recommend a customer who purchases a DSF Extended Parts Warranty, you receive an additional 10% discount for your next renewal.

EXTENDED PARTS WARRANTY includes the following DataStorm parts:

<u>PARTS LIST COVERED</u>	<u>MSRP</u>	<u>YOUR COST</u>
D2 Controller	\$595.00	\$-0-
D3 Controller	\$695.00	\$-0-
D4 Controller	\$795.00	\$-0-
Upper Control Board	\$410.00	\$-0-
Controller Power Supply	\$110.00	\$-0-
Azimuth Motor	\$128.00	\$-0-
Skew Motor	\$128.00	\$-0-
Elevation Motor	\$128.00	\$-0-
Reed Sensor	\$ 15.00	\$-0-
Hall Effect Sensor	\$ 15.00	\$-0-
LED Light Kit	\$ 30.00	\$-0-
Control Cable 30'	\$100.00	\$-0-

Mount Parts excluded: (BUT available at discount prices, subject to availability)

- Elevation gear box assembly including gear and chain
- Azimuth ring gear assembly
- Center bushing
- Azimuth limit physical stops
- Skew crescent gear
- Inter Connect Board
- Wire winding harness
- Ring gear and rough rider

HUGHES AND IDIRECT MODEM & TRIA PARTS ARE OFFERED AT UP TO A 20% DISCOUNT

HN7000S Modem	\$650.00	\$520.00	20% discount
Hughes 1 watt TRIA w/feed horn	\$608.00	\$486.40	20% discount

Hughes, iDirect and other manufacturer parts prices and availability are subject to change.

Conditions of the 1 year DSF Extended Parts Warranty replacements:

1. DSF will cover MotoSAT DataStorm equipment and components manufactured by MotoSAT for 12 months from the date of this agreement.
2. DSF will, at our discretion, will ship in advance either a reconditioned or new MotoSAT component in exchange for the defective component after DSF has determined the component to be defective.
3. The customer agrees to pay for the shipping and handling of the replacement parts and the return exchange part, to and from DSF. Customer agrees to provide a Visa or Master Card to guarantee the return of the defective component to DSF. DSF will Email the customer with the shipping address and instructions to ensure there is no misunderstanding in regards to the return.
4. The customer is expected return the defective part within 10 business days, beginning with the day it is received by the customer. Failure to return the item to DSF, may result in the customer being charged for the full retail value of that item to the credit card provided. Any item being returned must be properly packaged and addressed as prescribed by DSF.
5. DSF does not cover the cost of removal, reinstallation, alignment or any other service performed under this 1 year parts warranty, unless it is at DSF facility.

Warranty Exclusions and Limitations:

1. This warranty does not cover damage determined to be due to accident, misuse, abuse, neglect.
2. This warranty does not cover damage determined to be due to wind, lightning, power surges, fire, flood or any other act of nature.
3. This warranty does not apply to any parts, component or product not manufactured by MotoSAT, included but not limited to:
RF arms, Modems, Feed Horn, LNB/OMT, Wave Guide, Transmitter, Reflector (dish), TV LNB, BOW or coaxial cable or F connectors.
4. All components not manufactured by MotoSAT are subject to separate warranties issued by the Original Equipment Manufacturer (OEM).
Hughes.Net, Prodelin, UnaSat, iDirect, etc.
5. DSF shall in no event be liable for damage to or loss of any equipment or consequential damages, including but not limited to damages to other equipment resulting from the installation or operation of the MotoSAT components.

Misrepresentations:

DSF has not authorized anyone to make representations or warranties other than the warranties contained herein.

CANCELLATION POLICY

Please review the terms and conditions of this Extended Parts Warranty during the next 30 days, and if, for any reason you are not satisfied, we will refund your money, if no benefits have been received from the warranty. DataStorm of Florida does not manufacture any of the parts for your DataStorm, therefore if the parts become unavailable from the manufacturer, DataStorm of Florida reserves the right to refund a portion of your warranty cost, if for any reason we are unable to meet the terms and conditions of this warranty.

YOUR SATISFACTION IS OUR GOAL.